# IMPROVEMENTS®

Order Anytime!
24 hours a day, 7 days a week

## MAIL US YOUR ORDER!

5566 West Chester Road
West Chester, OH 45069-2914

## FAX US YOUR ORDER!

Fast, no-hassle ordering, 24 hours a day, toll-free! Print our online order form and fax it to **1-888-368-2255.**

| QTY. | ITEM NUMBER | DESCRIPTION Add personalization, if applicable | SIZE/ COLOR | PRICE EACH | TOTAL PRICE |
|---|---|---|---|---|---|
| | 431855 | Buyer's Club | | $30 00 | |
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**ORDERED BY:** (Please print)

Name

Address Apt.

City State Zip

Please include your phone number & email address in case we have a question.

Daytime Phone

Email

Please include the key code appearing in the green box on the catalog back cover

**SHIP TO:** (if different than above, or if "BILLING ADDRESS" is a P.O. Box.)

Name

Address Apt.

City State Zip

**SHIPPING & PROCESSING CHARGE PER SHIPPING ADDRESS:**

| If MERCH. TOTAL is: | ADD: |
|---|---|
| $24.99 or less | $4.95 |
| $25.00-$49.99 | $9.95 |
| $50.00-$99.99 | $14.95 |
| $100.00-$149.99 | $19.95 |
| $150.00-$199.99 | $24.95 |
| $200.00-$299.99 | $29.95 |
| $300.00 or more | 10% of merchandise total |

*Shipping charges are based on advertised prices before any discounts, and are subject to change without notice.*

**METHOD OF PAYMENT:**

- ☐ Check or money order
- ☐ Visa ☐ MasterCard
- ☐ Discover/Novus Card
- ☐ American Express

Expiration Date /

Account #

Signature

| | |
|---|---|
| MERCHANDISE TOTAL: | |
| SHIPPING & PROCESSING CHARGE: See chart at left | |
| EXTRA SHIPPING: Enter amount in parentheses following item's price | |
| AK, HI, & PR RESIDENTS: Add $25.99 (2-Day Delivery) | |
| EXPRESS DELIVERY: 2-Day $14.99; Next Day: $24.99 See details on this page | |
| SUBTOTAL: | |
| For delivery to Arizona: Add sales tax (5.6% + your applicable county and local tax rate) computed on the "Merchandise Total" | |
| For delivery to Puerto Rico: Add 11.5% sales tax computed on the "Merchandise Total" | |
| For delivery to Florida: Add sales tax (6% + your applicable county and local tax rate) computed on the "Subtotal" | |
| For delivery to Ohio: Add sales tax (5.75% + your applicable local tax rate) computed on the "Subtotal" | |
| TOTAL PAYMENT: | |

**TOLL-FREE PHONE ORDERS:**
Call **1-800-642-2112,** 24 hours a day, 7 days a week.

**ORDER ONLINE:** Shop **www.ImprovementsCatalog.com,** 24 hours a day, 7 days a week.

**ORDER QUESTIONS: ORDER QUESTIONS:** Contact Customer Service at **1-800-642-2112** between 8 a.m. and 12 a.m., 7 days a week; or email us at: **custserv@ImprovementsCatalog.com.**

**GIFT CARDS:** We can send it directly to the recipient, or we can send it to you so you can present it personally. We'll include our latest catalog. Call us at **1-800-642-2112** or purchase online at **ImprovementsCatalog.com.**

**PRICES & AVAILABILITY:** Prices shown and availability are subject to change without notice. If prices should change, we will process your order and notify you of any difference. We cannot be responsible for typographical errors. Some quantities limited. Free & bonus offers valid while supplies last.

**PERSONALIZED ITEMS AND FOOD PRODUCTS:** Cannot be returned.

**OKLAHOMA** requires the purchaser of tangible goods to file a sales or use tax return when the retailer does not collect sales tax.

**MAILING PREFERENCE SERVICE:** We occasionally make our customer list and purchase information (but not your email address, phone number, or credit card info) available to other high-quality retailers whose offerings may be of interest to you. If you would prefer not to receive these postal mailings, please let us know.
Our entire Privacy Policy can be found online at *www.improvementscatalog.com/full-privacy/content*

**WARRANTY INFORMATION:** If you have questions about mfr. warranties, or would like a copy of a specific mfr.'s warranty, call 1-800-642-2112, or write to Improvements Customer Service, 5566 West Chester Rd., West Chester, OH 45069-2914.

**DELIVERY INFORMATION:**
**STANDARD DELIVERY:** We ship via UPS Ground or USPS. FOB Shipping Point.

**EXPRESS TWO-DAY SERVICE:** Place your order by 4:00 pm ET and it will be delivered **within two business days!** Order Monday, get it Wednesday! Add $14.99 to the regular Shipping Charge for delivery in continental U.S.

**NEXT-BUSINESS-DAY DELIVERY SERVICE:** In continental U.S., add $24.99 to the regular Shipping Charge. Street address and zip code required; not for delivery to a P.O. Box or RFD address. Certain items cannot be shipped by air.

**Orders over 25 lbs.** require an additional charge for Express Delivery (2-Day or Next Day). Call for details.

Denotes items weighing over 25 lbs.

**WORLDWIDE SHIPPING:** Contact Customer Service to check on delivery availability and additional charges that may apply.

**APO/FPO:** Standard ground delivery to an APO/FPO box is provided by the USPS. Restrictions apply.

**TRUCK DELIVERY:** This item is available to ship only to addresses in the contiguous 48 states. This item requires truck delivery service; your item will arrive in approximately 2-3 weeks from the shipping date. The delivery agent will call in advance to schedule the appointment. Deliveries are made Monday-Friday between 8am-5pm with a 4-hour delivery window. Through-The-Door deliveries are placed inside the first floor doorway, garage or covered area. Delivered item is NOT unpacked. **Note: If delivery is in NY or PA,** the delivery can only be left AT a front door; this means the product will NOT be carried across the customer's threshold, into the garage or across a first floor doorway. In the event you see any damage to the box and/or the item itself, please contact us immediately before accepting the product.

## SATISFACTION GUARANTEE

At Improvements, we're committed to providing products that perform as promised. If you're not happy with your purchase for any reason, let us know and we'll make it right. Simply return it within 90 days and we'll gladly replace it (provided the product is in stock) or refund your money (excluding S&H). The choice is yours. In addition, for up to a year from the date of purchase, you can exchange any item for the same product (provided it is in stock) or for a merchandise credit in the form of a gift certificate.
**Please note: Holiday merchandise returns will not be accepted after 30 days from the date of shipment. Any products that are monogrammed, customized, or made-to-order cannot be returned or exchanged unless damaged or defective.**